

5/29/2020

Pediatric Dentistry P.C.  
9404 N. Sheldon  
Plymouth MI 48170

Dear Parent/Guardian:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice, and you may have seen this during your child visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (**ADA**), the U.S. Centers for Disease Control and Prevention (**CDC**) and the Occupational Safety and Health Administration (**OSHA**). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may see some changes when it is time for your child next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions, all necessary paperwork that is needed for the appointment will be communicated with you before the appointment. You'll be asked those same questions again when you are in the office.
- Payments will be arranged prior to arrival through the phone this is done to minimize contact in the office
- We are no longer having Parents/other siblings in the waiting room, you will need to let us know upon arrival that you arrived, every patient(your child will be escorted to the operatory
- We are asking that all parents and family wait in the car during patient's appointment
- We have hand sanitizer that we will ask you and your child to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- Our office is being cleaned and sanitized accordingly. We install air purifier we are installing high suction in every operatory to reduce the aerosol, we have UV light equipment to sterilize surfaces
- Our staff are equipped with the appropriate PPE including KN95 mask, face protection
- You may see that our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you and your child, and every patient, safe in our practice. To make an appointment.

Please call our office at **734 414-9554**

or visit our website at **[www.dentistry4kids215@yahoo.com](mailto:www.dentistry4kids215@yahoo.com)**.

Thank you for your trust in our office and thank you for having your child as our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors, and friends. We will make every effort to keep you and your child healthy and safe

Sincerely,

Dr. Salwa Atwan and Staff